



## Give Your Civil Service More Than Just Lip Service.

Civil service is an integral part of what your agency does. But most software doesn't treat it that way. You need more automation. More information. Your process servers have nothing more than a name and address. You're dealing with scrawled notes on paper. After the process is served, you're doing manual calculations. Flipping back and forth between civil software and a separate financial system to do the billing. You're getting the job done, but it's more of a headache than it ought to be.

Civil Papers (C201700092)	
<a href="#">Edit Civil Papers Details</a>   <a href="#">Extended Info</a>   <a href="#">Civil Papers Log</a>   <a href="#">Tasks</a>   <a href="#">Linked Records</a>	
<b>Civil Papers Details</b> Category: Civil Assigned To: Price, Bob Zone: North Paper Type(s): Notice and Summons Received: 12/01/17 12:00 Expires: 12/15/18 Docket #: 17-1201 County: Menasha State: South Dakota Court: District Court Court Date: 01/01/18 12:00 Received From: LAW OFFICE OF STEVE Business Phone: (605) 441-2555 Reference #: 2017-1201 Status: Complete Reason: All Papers Successfully Served	
<b>Plaintiffs</b> BLACK, JACI Male 1/1/84 Address: 123 MAIN STREET PIERRE, SD 57105	
<b>Defendants</b> BLACK, JILA TANYA Female 1/6/82 Address: 22 DUSTY ROAD CHICKADELLA, LA 70741	
<b>Serve On</b> BLACK, JILA TANYA Female 1/6/82 Address: 22 DUSTY ROAD CHICKADELLA, LA 70741	
<b>Interested Parties</b>	
<b>Financial</b> Invoice #1201700120 billed to LAW OFFICE OF STEVE Total Owed: \$45.00 COUNTY TREASURER: \$45.00 Civil Process Fee: \$25.00 Mileage Fee: \$20.00 Total Paid: \$0.00 Uncollectible: \$0.00 Remaining: \$45.00 Total Deposits: \$0.00 Total Deposits Remaining: \$0.00	<b>Service Attempts</b> 12/04/17 11:56 - Successful Service Attempt Remote 12/04/17 11:55 - Unsuccessful Service Attempt Remote 12/02/17 11:55 - Unsuccessful Service Attempt Remote 12/01/17 11:55 - Unsuccessful Service Attempt Remote
<b>Sheriff's Return</b> Sheriff's Return #2718 Edit	
<b>Forms</b> Add Form	
<b>Recent Log Entries</b> Add Entry 12/04/17 11:56 - 20-astrip Completed Civil Process (All Papers Successfully Served) 12/04/17 11:56 - 20-astrip 12/04/17 11:56 - 20-astrip Created Sheriff's Return #2718 12/04/17 11:56 - 20-astrip Created Service Attempt (Successful Service Attempt) 12/04/17 11:56 - 20-astrip Created Service Attempt (Unsuccessful Service Attempt) 12/04/17 11:55 - 20-astrip Created Service Attempt (Unsuccessful Service Attempt)	

## Choose Your Process, Your Forms.

Configure your Zuercher Civil system to not only automate your civil process service, but to do it in the way you need to do it. You determine what level of automation works for you. If you want, let the system assign a process server on the basis of location. Auto-add fees upon successful service.

Use your own terminology. Plaintiffs? Petitioners? You choose. Determine which reference numbers you want to use to track service. Set your own process and terms for different types of outcomes.

Configure your system to generate documents that look like the ones you use now using data auto populated from your civil process records. Ditch the paper and pen. Capture signatures electronically and used stored signatures. Use barcodes and scanners to cut your data entry and make bulk assignments to your servers.

## Add It Up, Without The Hassle.

Full financial integration means that your Zuercher Civil system shares data seamlessly with your Zuercher Financial software. There's no re-entering information into separate software or calculating commissions and interest by hand. Why should you manually add a \$5 fee for every subpoena you serve? Or calculate mileage charges for service attempts? The system can do it for you automatically. With Zuercher Civil you

can track the financial details side-by-side with the rest of your civil process data. Easily generate invoices, receipts, and statements. Every action and document becomes part of your totally integrated system.

## Quick Data Entry. Quick Data Access.

Create a civil case. Data like names and case numbers will carry forward into every civil process record related to that case. If someone is already in your Zuercher software system -- even if they just called in a noise complaint five years ago -- their data is already there. Names, addresses, paper types, each attempt to serve, outcome, mileage, and billing information. Attached scanned documents, letters, notices, sheriff's sale data, and full financial details. It's all right there on the screen. Your servers use Zuercher Mobile to enter your service attempts, notes, outcomes, and mileage in real time. No more need to jot down notes on paper for later.

Administrators can use their Zuercher Dashboard to see the big picture. How many papers are assigned to each of your process servers? Process servers can easily check their assignments for the day. How many more hours do you have to serve those papers? Which areas have the most papers needing to be served? Now you know.

## New Levels of Information -- On The Move.

Get better information in the field by accessing **Zuercher Civil** using Zuercher Mobile. See the list of what you need to serve to organize your route. See any alerts for the person you're trying to serve: warrants, other civil processes, officer safety flags, and more. Even a mug shot for the person you need to serve. Or use Zuercher Portal to log in and check the status of a civil paper or warrant from a smartphone or computer at any time or location.

And since your whole Zuercher software system shares master name, address, and vehicle files, the person's full history is there at your fingertips. Right from your patrol car, look up records about relationships, place of work, known associates, and criminal history for the person you are trying to serve. Get those extra facts that help you find the person you need to serve and know what you're getting into before you knock on the door.

## Make It Happen.

Get ready for a civil service management system that takes civil service as seriously as you do. Contact our sales team for information or a demonstration of **Zuercher Civil**.

### Core Features

- Civil Papers

### Advanced Features

- Civil Cases
- Civil Custom Forms
- Civil Custom Receipt Forms
- Distress Warrants
- Executions
- Foreclosures
- Garnishments
- Levies
- Movable Seizures
- Real Estate Seizures
- Sheriff Sales



"WE HAVE FOUND THE ZUERCHER CIVIL AND ZUERCHER FINANCIAL PRODUCTS TO BE VERY USER-FRIENDLY AND CONVENIENT.

THE USE OF HYPERLINKS TO REFERENCE RELATED PAGES IS INVALUABLE."

SHERIFF ANDY HOWE  
CLAY COUNTY SOUTH DAKOTA  
SHERIFF'S OFFICE