

IMC CAD

Speed Up Emergency Response and Increase Situational Awareness

Seamless Integration

- Full integration with other IMC products or stand-alone operation
- Mobile version supports 'Silent Dispatch'
- Can operate in a Police only, Fire/EMS only or Police/Fire mode. When in Police/Fire mode, separate security rights apply
- Automatic transfer and backfill of Call Data to the appropriate IMC product
- Call information Hyperlinked to Records and vice versa
- Site and Geographic Data Verification from user-defined database
- Optional Google Map Interface to see all your calls, hydrants, site/premise preplans, and responders when AVL installed
- Street, Intersecting Street and Site verification from user-defined database
- Address Hazard Alert integration with other IMC products

Automatic Unit Assignment

- Unit Recommendation based on Posts, Zones or pre-planned Run Cards
- Track Unit availability and usage

Call Entry

- Master Names Index integration including calling party, vehicle owner and operator
- Alert on Overdue Officers
- Dispatch Off-Duty Personnel
- 911 Interface available
- Case Numbers assigned automatically through call entry or manually
- NFIRS numbers automatically generated
- Call Number Tracking automatically assigns and tracks the next call number, date and time
- Multiple Calling Parties can be entered for each call
- Maintain detailed Prior Location History and Cautions
- Auto-run State Queries
- Insurance Information backfill to Case
- Pursuit Entry

Paging

- Page from Call Entry, on demand or automatically
- Pre-Plan Pages for Emergency Call Outs based on Call Reason or Location
- Page Multiple Responders at once

False Alarms

- Predetermine Alarm Type reasons as 'Founded' or 'Unfounded'
- Alarm Billing and Invoicing, collections and statements

Run Cards & Move Ups

- Run Cards pre-define Assigned Apparatus by Call Type and Location
- Move-Ups indicated visually

Towing

- View Tow Units on Dispatch Console
- Enter Tow Reasons, Towed By, Towed To, or Driver Preference

Fleet Maintenance

- Track Maintenance on Units
- Track Equipment installed in each Unit
- Calculate Average Fuel Costs

Dispatch Console

- Customize how you want your call taking and dispatching screens to be set up by user or department

Dispatch Logs

- Media Log allows automatic redaction of Sensitive information
- Log Types completely user-definable
- Call Numbers in Logs Hyperlinked to Reports and vice versa
- Daily Log records Weather, Events, Disasters, etc.

Scheduling and Personnel

- Personnel Schedules can be created in advance for extended periods of time based on any defined pattern and easily deployed
- Time-Off Tracking
- Daily Attendance, Assignments, Roster, and Scheduling are an integral part of CAD functions

Multi-Agency

- Multi-Agency, Multi-Jurisdictional interoperability
- Multi-Agency Wide Area Network (WAN) support allows multiple agency's data to reside in a single database while still allowing individual agencies to access their own call data for analysis and reporting

Recommended Options

- IMC Law RMS
- IMC Fire RMS
- IMC Administrative
- AVL
- Vehicle Fleet Maintenance
- Mobile
- Attendance Scheduling
- False Alarm Billing
- Google Maps Interface

- 911 ANI ALI
- Paging
- Station Alerting
- Municipal Alarm Interface
- EMD Solutions