Field Ops: Mobile App for Public Safety

Field Ops is a mobile public safety application that provides field personnel and supervisors with a user-friendly, secure way to use a smartphone or tablet to do essential work on the move. Designed from the beginning with a responder's on-the-go work in mind, Field Ops delivers easy-to-use features that provide access to real-time call data and maps, plus the ability to use a smartphone or tablet to collect digital evidence.

Zuercher's mobile application delivers real-life features that responders and command staff need to complete tasks away from a computer, with the type of performance that is expected from a mobile app. Field Ops was created with the input of public safety agencies, based on they wanted to be able to do on a smartphone or tablet. Field Ops does much more than just add mobile CAD or RMS to a smartphone. The mobile solution enhances the way that agencies do their daily work.
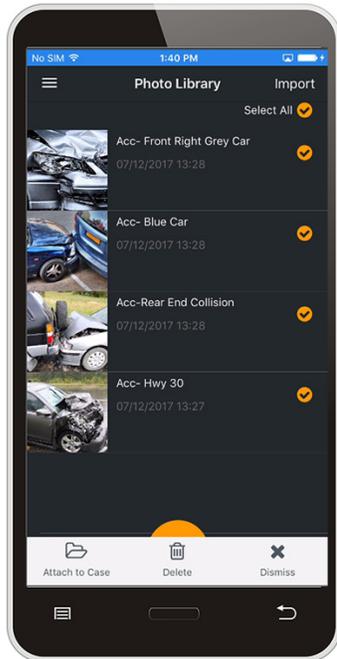
Situational awareness to enhance responder safety

Field Ops puts access to essential data on the phone screens of field personnel and supervisors. The app is designed to provide instant access to the most essential information on a device that responders already carry. Field Ops displays the most important call for service data, including comments from dispatch, alerts, and assigned units. The application provides an integrated interactive map for viewing CFS and units with AVL.

Quick information is just a tap or two away and is easy to use. Users can filter active and pending calls, get a notification of assigned CFS, and specify a unit list to view. Field Ops provides ways to see the information that matters to a user: status, location, and details like agency, unit type, and personnel. It saves time and provides valuable insight to on-duty and off-duty responders and those who supervise them.

Replace other devices for digital evidence gathering

Smartphones and tablets have excellent cameras and the ability to capture videos and notes. Field Ops allows agencies to replace cameras, digital recorders, and other expensive devices that can be lost or

damaged in the field. Field Ops provides a simple way to directly upload media to a case right from the app. Responders do not have to waste time transferring media from a separate device and can instead spend more time in the field.

Easy to deploy and administrate

For agencies with just a few or many users, Field Ops is simple to manage. The app can be used on any existing Android or iOS smartphone or tablet after download from the Android or Apple app store. Authorized users log in with their existing IMC software credentials.

There is little configuration for administrators and very little training needed. Field Ops works just like your other mobile apps with a simple user interface. When responders collect evidence on their own tablets or phones, within the app, they get the benefit of interoperability and compatibility. Images, notes, and location are all part of the same platform.

A secure, CJIS-compliant platform

Although Field Ops is easy to access and use, it is secure. Users must log in with their existing login credentials for authentication. The app is FIPS 140-2 compliant and has optional multi-factor authentication to fulfill CJIS Advanced Authentication Requirements.

Core Features

- Responders and supervisors can see real-time call data and mapping
- Filters for individualized views by unit, agency or personnel
- Notifications for assigned calls for service
- User interface like other mobile applications
- Easy upload of photos, voice recordings, and notes into case files
- Simple configuration and administration requirements
- Secure and CJIS compliant
- Mapping